

STRENGTHENING THE ELECTRIC GRID IN YOUR AREA

ONGOING IMPROVEMENTS TO HELP REDUCE
OUTAGES AND RESTORE POWER FASTER



Building a Stronger, More Reliable Grid

Across eastern and central Pennsylvania, we're making improvements to the electric grid to help reduce outages and restore power faster for customers — especially during severe weather.

We're investing in upgrades to strengthen local electric systems, including poles, wires, equipment and technology that deliver power directly to homes and businesses. This work is designed to make the grid more resilient, easier to repair and better prepared for future demands.

In the near future, you may see crews working in your area as these improvements are completed to support long-term reliability. In some cases, right-of-way agents may contact specific residents to discuss updating or securing rights needed to support additional reliability improvements.



Why These Improvements Matter

Severe weather is one of the most common causes of power outages. Strong winds, ice and falling trees can damage equipment, and hard-to-reach locations can slow down restoration work.

The improvements we're making are designed to:

- Help prevent outages when severe weather occurs.
- Reduce the number of customers impacted when outages do happen.
- Restore power as safely and quickly as possible.

Together, these upgrades help make electric service more dependable — so power is there when you need it most.



What You May See in Your Area

Because these improvements are being made across our 29-county service territory, the specific work may vary by location and will be based on the needs of each individual community.

As projects move forward, you may notice:

- Crews and specialized equipment working along roadways or within rights-of-way.
- Temporary work zones, signage or traffic controls during work.
- Upgrades to poles, wires or underground equipment.

As always, we'll complete this work as safely and efficiently as possible while minimizing impacts to both the environment and the local community.

HOW WE'RE STRENGTHENING THE GRID

We're making targeted upgrades across our service area to strengthen the equipment that delivers power to local neighborhoods. Depending on the location, this work may include:



Smart Grid technology upgrades.

Installing smart equipment that can quickly detect problems, limit outages and restore power by redirecting electricity, often before a crew even arrives.



New connections between power lines.

Strengthening connections so electricity can be rerouted during outages, reducing how many customers are affected.



Stronger poles, wires and equipment.

Replacing older equipment with stronger, modern materials designed to better handle high winds, ice and severe weather.



Targeted undergrounding of overhead lines.

Placing certain power lines underground where it makes sense, helping reduce storm damage and improve reliability in those areas.



Improving access to electric equipment.

Moving equipment to safer, easier-to-reach areas so crews can restore power more quickly and safely during outages.



What Happens Next?

This fact sheet offers a high-level overview of electric grid improvements in your area. If work will affect your property, we will reach out in advance with details on what to expect and who to contact. In some cases, representatives may connect with you to discuss access needed for reliability upgrades.



How This Benefits You

These improvements are designed to deliver long-term value for customers by:

- Improving everyday electric reliability.
- Reducing outages caused by severe weather.
- Restoring power more quickly when outages do occur.
- Supporting growth and development across our region.

Together, this work is part of our ongoing investment in a modern electric grid – helping ensure reliable service today while preparing for future needs.



Stay Connected

Scan the QR code to learn more about how we work year-round to improve reliability or visit ppl electric.com/reliability.

We know you depend on reliable electricity every day. These grid improvements are just a few of the many ways we're always working to strengthen the electric system and deliver service you can count on – no matter the conditions.